



Essential resources to serve small communities

What if you could go to one website to find free information from more than 750 state and national organizations and agencies related to water and wastewater operations? How beneficial would it be for an operator if there were one calendar that listed all of the water and wastewater training opportunities in their state? Searching the internet for useful information can be frustrating and time consuming, especially if links don't work or websites are outdated. SmallWaterSupply.org manages that problem by continually updating information and cataloging operator resources and events in an easy-to-use interface, providing relevant information direct to water and wastewater operators.

SmallWaterSupply.org:

- is a database of information from more than 750 organizations that support water and wastewater operators, launched in October of 2009,
- includes over 8900 document summaries and 12,500 training event details, making information easy to find by topic, type, state, and/or sponsoring organization,
- communicates weekly with a popular, informative newsletter and regular blog posts,
- supports nearly 800 state operator associations, technical assistance providers, and state and federal agencies by providing direct links to their valuable resources,
- includes logical keywords, categories, and other searchable criteria linked to each resource that assist the operator in finding the best, most relevant information quickly and easily,
- features interactive search capabilities for quick access to useful information,
- hosts an operator forum for sharing ideas, questions, and expertise,
- takes a cooperative and collaborative approach to assisting water and wastewater operators,
- has capable staff to assist operators directly by phone or email, to get them to the right expert, resource, or organization, and
- is developing additional features and functionality to support networking, training and workforce development.

Why does this website work?

1. It's an innovative approach that fills a gap in support for water and wastewater operators.
2. It shares knowledge among different states and state organizations that don't have the time or resources to do so themselves.
3. It's very easy to use, employs easy to understand terms, and all of the resources are free.
4. It leverages the strengths of all the agencies and organizations around the country that support water and wastewater operations and operators.